

# Patient Responsibility

## **Copays**

If your insurance company requires that you pay a **copay**, we are required to collect it at the time of your visit.

## **Deductibles**

If your insurance plan requires a **deductible**, partial payment for your visit is due at the time of the visit, *unless your deductible has been met*. Our billing company will bill you for any difference, after your insurance company advises them of the amount due, if any.

If your insurance plan has a **high deductible**, and you would like a payment plan, our office will work with you, *at no charge*, as a courtesy. Please speak with Rebekah at the front desk.

## **Referrals**

If your insurance company requires a **referral**, please request it from your primary care physician. If your doctor faxes a referral to our office, please ask us to print a copy of the referral for you. Since referrals are patient's responsibility, it is important that you have a copy of your referral so you know how many visits are approved, and the expiration date of the referral.

If you have questions about your insurance benefits, please call your insurance company, using the telephone number shown on the back of your insurance card.

Thank you for your cooperation.